CERA CYCLOAN
CREATE | ENGAGE | REPAIR | ACHIEVE

Cycle Repair Terms and Conditions

Firstly, Thank you for your custom,

Repairs and the collection of repair jobs

Regarding repairs and the collection of repair jobs please respect that we need your bike collecting at the earliest point after you have been informed that the repair has been completed. See process below.

1 Month to collect after repair has been completed

- From the date of notifying, you of the completion of your repair job and after we have notified you that your bike is ready to collect you will have 1 months to enable you to collect at the bicycle at your convenience.

Extra 2 weeks grace charges of a £1 per day will be added

- We will record all attempts to contact you within our system and if no collection has been made from the first month an extra 2-week grace will be given for you to collect your bike, each day over the first month will be charged at f £1 per day for storage for up to a maximum period of 2 weeks.

Disposal of Bikes

- We will continue to contact you and will record each effort to make contact and after 6 weeks have passed, we will dispose of your bike as we see fit.